EFFLUENT WORKS
RESIDENTIAL WASTEWATER SPECIALISTS

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ATTACHES TO YOUR ANNUAL SERVICE AGREEMENT

Founding Customer terms

You are one of our first 50 customers. This sheet explains how your Founding price works. It sits alongside your Annual Service Agreement and is signed with it.

1. **Places.** The Founding price is open to the first 50 customers who sign and pay. One place per customer. Residential home treatment plants only.
2. **Price.** $340 for each 12-month term, paid upfront. No GST is added. The term includes 4 services, chlorine, and lodgement of the Form 11 with your council after each service.
3. **Price lock.** While your agreement is renewed on time, we will not increase your Founding price, even if our standard agreement price goes up.
4. **The price follows you, not the property.** The lock belongs to the customer named below. If you move, you can move your agreement and your Founding price to your new home, as long as it has a treatment plant and is inside our service area. Your remaining term carries over. The lock covers one home at a time.
5. **Selling or leaving the old home.** The new owner does not inherit your Founding price. They are welcome to take out a standard agreement.
6. **Renewal and grace period.** Your agreement ends 12 months after it starts. You have 30 days after it ends to renew and keep your Founding price. A renewal in that window starts a new 12-month term from the day you renew, still at the Founding price.
7. **If it lapses.** If you do not renew within the 30 days, the agreement ends and the Founding price is lost. You can still take out an agreement at the standard price then in force. The Founding price cannot be taken up again, and the place is not reissued.
8. **What is not locked.** The lock covers the annual service agreement price only. Callouts, repairs, parts, pump-outs and pre-purchase inspections are charged at our normal rates.
9. **Moving out of area, or to a home with no plant.** The agreement ends and we refund the unused services at $85 each.
10. **Not transferable.** The Founding price cannot be sold, assigned or passed to another person.

FOUNDING PLACE
No. _____ of 50

FOUNDING PRICE
$340 / year

Customer name _____ Service address _____

Customer signature _____ Date _____

Signed for Effluent Works (Joshua Smith) _____ Date _____